

Process for Inpatient Referrals to Center for Collaborative Primary Care (CPC)

1.) Patient identified as potential CPC referral

- **Criteria-** patient admitted for concern of abuse/neglect (NAT, FTT, etc) or patient with other significant social complexities (parent substance use, parent IPV, parent w/ severe untreated mental health, etc)
- If they are not currently seen at the CUC, family or DHS/CUA would have to agree with changing PCP on insurance to us

2.) IP medical team or SW send chart via Epic chat to CPC SW

- IP team to include a brief synopsis of reason for referral, as well as planned d/c date (even if tentative)

3.) CPC SW reviews chart

- SW will review social history to confirm that CPC is appropriate
- If yes, CPC SW will identify date and time for inpatient follow up (IPF) appt with CPC provider

4.) SW adds CPC provider who will be seeing the patient for IPF to the chat

- CPC provider will connect with inpatient team and review any medical concerns/follow-up questions to ensure pt is medically appropriate for CPC

5.) SW will coordinate with IP SW and DHS/CUA (if applicable) regarding other d/c details

- info on resource parents, obtaining placement letter prior to initial appointment, switching insurances if needed, etc.

ABOUT US:

CPC is a specialty primary care clinic located within the CUC at St. Chris. It was created to provide a different level of care for our most socially complex families. CPC patients have longer appointment times, increased care coordination, increased SW access, and better provider continuity to reduce fragmentation of care and improve outcomes for families with the most barriers to care.

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OTHER STAFF:

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- Rosa Penalverth – Medical Assistant
- EPIC Message Group: STC CPC Group