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| **VENDOR** | **CONTACT INFORAMTION** | **TYPE OF INTERPRETIATION** | **SERVICE HOURS** | **HOW TO REQUEST** |
| Dynamic Language | Gina/Gary/Juliadynlanguage@gmail.com856-733-0554 | 24/7Live on-site language interpreter(only to be used if VRI is not an option) | 24/7 | * E-mail vendor directly and cc Ingrid Mcgovern Mon-Fri 8am-5pm
* After hours/on weekends call vendor directly and email Ingrid McGovern
* Request should be made 72 hours in advance to ensure interpreter is available and to avoid higher rates
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| Communication Connection | Amanda/Leshia(Mon-Fri 8am – 5pm)Amanda@tccrs.com610-272-4948On-call (after hrs./weekends)610-316-8560 | Live on-site hearing impaired interpreter(to be used if VRI is not an option for ASL) | 24/7 | * E-mail vendor directly and cc Ingrid Mcgovern Mon-Fri 8am-5pm
* After hours/on weekends call vendor directly and email Ingrid McGovern
* Request should be made 72 hours in advance to ensure interpreter is available and to avoid higher rates
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| Cyracom | For issues with Blue Phones Mon-Fri (8am-5pm) 4602 and afterhours/weekends 800-481-3293 | Over the telephone language interpreter-180 language/85 dialects(preferred option for all language interpretation) | 24/7 | * Use blue Cyracom phones throughout hospital
* Contact Rebecca Sandhu at x4062 for additional phones or if experiencing any issues with phones.
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| InDemand | Call 1-877-342-152324 hour support | Video remote interpreters for languages and hearing impaired.(preferred live interpreter service) | 24/7 | * Devices available in ER, CUC, and two are in the Nursing Supervisor office for the hospital and practice plan usage.
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