SCPA CUC -PDSA Improvement Plan

PLAN

Improve Developmental Screening Completion/Billing – 3 by 3yr old

Performance Measure:

11/2019-5/2020

Measurement Period: Score:

38%

The purpose of this cycle is to: [ ] Develop [ ] Test [x]  Implement Goal:

70%

List Missed Opportunities/Possible Reasons for Score/Ways to Improve:

* Missed opportunities to give parent screeners 9mo SWYC, 18 mo SWYC/MCAT, 24 mo MCAT
* Provider’s (residents and providers) don’t know how to bill
* Screeners left in rooms
* Mas put in scanner bin before billed scored

Misw

DO

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Action | Who is involved? | How will we do this? | By when? | Resources Needed |
| Email only attgs bill | All providers | Email reminders | 12/19 | none |
| Staple screeners to previsit handouts | MAs/Jose | MA education | 12/19 | copies |
| Block scan bin from screeners | Developed barrier |   | 12/19 | Develop barrier |
|  |  |  |  |  |
|  |  |  |  |  |

STUDY

Monthly

Measurement Period: Score:

ACT

Summarize any findings and what worked/what didn’t:

Next Steps: