**MEDICAL INTERPRETATION OPTIONS - CUC**

**Phones:**

Cyracom cordless phones – pick up pair of handsets or use 1 handset on speaker

Any desk phone – Dial x2112 and follow the prompts

Any cell phone – Call 1-800-276-2519, enter account #19022, pin # 1000

**\*Video:** Portable InDemand video available in 1st floor nursing office

**Live Interpreter:**

**\***Scheduling ahead of time:

* Call Mandy or Liz to schedule for a future visit
* Schedule one yourself! Email dynlanguage@gmail.com **at least 48 hours ahead of time** with the following:
	+ Patient Name
	+ Appointment Date/Time/Provider
	+ Hospital Location (CUC, ENT, Ortho, etc…)
	+ Interpreter language requested (**any** **language**, including ASL)

Same day – look for an available qualified interpreter (only if necessary)

**Note to schedulers**

Certified proficient bilingual providers for Spanish:

*Stacy Ellen*

*Jeremiah Goldstein*

*Rita Guevara*

*Katie McPeak*

*Valerie Noce*

*Leah Scherzer*

Emily Spengler

* Liz Crespo – Spanish
* Lupe Guerrero - Spanish
* Raul Ortiz - Spanish
* Liz Valentin - Spanish

**\* Options for American Sign Language (ASL)**