**Integrated Care for Kids (InCK) Quick Reference**

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| **What InCK Can Do** | **What InCK Can’t Do** |
| * Help connect children and families to behavioral health services * Consider and suggest alternative/interim services while waiting for other behavioral health treatment | * Bypass waiting lists, expedite evaluations or behavioral health treatment * CBH does not have any ‘preferred provider lists’ |
| * Make suggestions/guide families to appropriate, clinically indicated behavioral health treatment, while always honoring member choice, including what will be most convenient and realistic * Schedule appointments/submit referrals * Support families with attending needed appointments and follow-up with them | * Secure appointments immediately when meeting with families |
| * Trouble-shoot if there are current behavioral health services in place that are inappropriate, not fully staffed, etc. * Organize an interagency meeting to bring all involved parties together and ensure all are coordinating | * ‘Fix’ or change services immediately but CBH can collaborate with our other internal teams and/or providers to address the concerns |
| * Help connect children and families to social services/supports to address SDoH needs |  |
| * Ensure behavioral and physical healthcare is integrated and coordinated, as long as appropriate consent is obtained | * Share beyond basic information to coordinate care if written authorization is not obtained, as we must abide by HIPPA |
| * InCK will reroute requests for children who have private insurance or live outside of Philadelphia county to other staff who may be able to assist these families with behavioral health services | * Cannot schedule behavioral health appointments or services for children who have private insurance or live outside of Philadelphia county |