

Effective January 5, 2018

# NOTICE OF NEW CHILDREN'S CRISIS RESPONSE CENTER & CHILDREN'S CRISIS RESOURCES



Our priority is to ensure that all children throughout the City of Philadelphia have access to behavioral health services and resources during a crisis.

The Philadelphia children's crisis system is designed to:

- Prevent crisis whenever possible.
- Ensure interventions provide rapid relief and a sense of control to the child and family.
- Provide services in a family-focused, strength-based, trauma-informed manner.

The following options are available to help a child and family access the support they need during a behavioral health crisis:

<p><b>Is the child already connected to behavioral health services?</b></p> <p>Contact the behavioral health provider.</p> <p>If additional assistance is needed, please contact <b>Community Behavioral Health Member Services</b> at (888) 545-2600 24 hours/7 days per week</p>	<p><b>Does the child require an urgent, same-day behavioral health evaluation?</b></p> <p><b>People Acting To Help (PATH) Urgent Care Center</b> 8220 Castor Avenue, Philadelphia, PA 19152 (215) 728-4651</p> <p><b>Hours of Operation:</b> Monday – Friday, 11 a.m. to 6 p.m. <b>Closed on Holidays</b></p> <p>Accessible to public transit, and on-site parking is available</p>	<p><b>Does the family require assistance or guidance regarding a child's behaviors or emotions?</b></p> <p><b>Call Philadelphia Crisis Line</b> (215) 685-6440 24 hours/7 days per week</p> <ul style="list-style-type: none"> <li>• Telephonic Support</li> <li>• Request Children's Mobile Crisis Team</li> <li>• Guidance regarding 302 petitions</li> </ul>	<p><b>Is the child experiencing emotions or behaviors that may cause a life-threatening injury to him/herself or others?</b></p> <p><b>Philadelphia Children's Crisis Response Center</b> 3300 Henry Avenue Falls Two Building, 3rd Floor Philadelphia, PA 19129 (215) 878- 2600</p> <p><b>Hours of Operation:</b> 24 hours/7 days per week</p> <p>Accessible to public transit, and on-site parking is available</p>
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